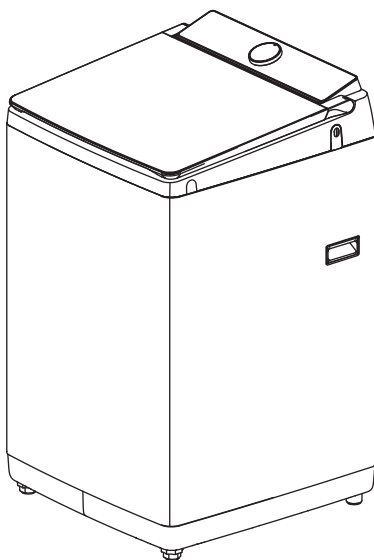




The Creative Life

- Before using your washing machine, please read this manual carefully and keep it for future reference.
- The drawings in this manual are for instruction only, it may vary from the model you buy

Automatic Electric Washing Machine **OWNER'S MANUAL**



This manual is for

WA10P60G
WA10P60W

Inside you will find many helpful hints on how to use and maintain your washing machine properly. Just a little preventative care on your part can save you a great deal of time and money over the life of your washing machine. You'll find many answers to common problems in the chart of troubleshooting tips. If you review the chart of Troubleshooting Tips first, you may not need to call for service.

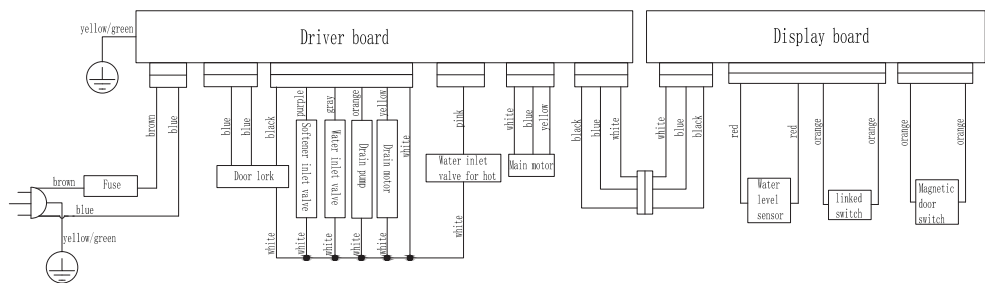
Contents

Specifications and parameters	2
Safety precautions	3
Use precautions	5
Parts identification	6
Packing list	7
Remove the package	7
Install the bottom plate	7
Adjust the position	8
Install the drain hose	8
Install the inlet hose	9
The operation panel	10
Preparation before washing	13
The operation steps	14
Cleaning of The lint bag and filter	15
Cleaning the pump filter	16
Trouble shooting tips	16

Specifications and parameters

Type/Model	WA10P60G WA10P60W
Rated power supply	220-240V~ 50Hz
Application water pressure	(0.03~1.0)MPa
Rated washing capacity	10.0kg
Rated spinning capacity	10.0kg
Rated power input	540W
Net weight	38kg
Dimensions(mm)	580(W)X605(D)X990(H)

Circuit Diagram



Safety precautions

WARNING

To reduce the risk of fire, electric shock, or injury to persons, read entire Owner's manual and follow the Important Safety Instructions and basic precautions, including the following before operating this washer.

- If the power cord is damaged, it must be replaced by the manufacturer, service agent or similarly qualified persons in order to avoid the hazard.
- The new hose-sets supplied with the washer are to be used and that old hose-sets should not be reused.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- The washing machine must not be placed on carpet as it may block the ventilation opening on the base.
- Children of less than 3 years should be kept away unless continuously supervised.
- This appliance is intended to be used in household and similar applications such as:
 - staff kitchen areas in shops, offices and other working environments;
 - farm houses
 - by clients in hotels, motels and other residential type environments;
 - bed and breakfast type environments;
 - areas for communal use in blocks of flats or launderettes.
- Take care that power voltage and frequency shall be identical to those of washing machine.
- To ensure your safety, power cord plug must be inserted into an earthed socket. Check carefully and make sure that your socket is proper and earthed reliably.
- Do not use any socket with rated current less than that of washing machine.
- Do not operate your washer when parts are missed or broken.
- Never pull out power plug with wet hands.

Safety precautions

WARNING

To reduce the risk of fire, electric shock, or injury to persons when using your appliance, follow basic precautions, including the following:



FORBIDDEN

Contents marked with this symbol are actions forbidden. Performing of those actions may result in damage of the machine or injure the personal safety of the user.

- ⊘ 1. Please do not damage power flexible cord and power plug to avoid electric shock, short circuit and catching fire.
- ⊘ 2. Please do not pull out or insert the plug with wet hands to avoid electric shock.
- ⊘ 3. Please do not disassembly and assembly the machine without authorization.
- ⊘ 4. Please do not wash down jacket, raincoat, fishing coat and similar clothes in the washer.
- ⊘ 5. Please do not let children climb the machine or peer into the rotating spin barrel to avoid accidents.
- ⊘ 6. Please do not install the machine in damp and raining environment to avoid electric shock, catching fire, faults and distortion accidents.
- ⊘ 7. It is strictly prohibited to place and sit children or lay weights on the washer.
- ⊘ 8. Do not turn the appliance off by unplugging the power plug while the washer is in operation. Plugging the power plug into the wall socket again may cause a spark and result in electric shock or fire.



NOTICE

Contents marked with this symbol are related to the safety of the product and the personal safety of the users. Please operate in strict conformity to the contents, otherwise it may cause damage of the machine or injure the personal safety of the user.

- ☺ 1. Please use correct power source. Turn off the water faucets and unplug the washer if the machine is to be left for an extended period of time, such as during vacations.
- ☺ 2. Please put the clothes evenly into the washing machine, clothes placing uneven will produce noise or vibration. Can not be hot, heavy objects (such as hot kettle, iron) is put in the washing machine.
- ☺ 3. It is prohibited to wash the clothes touching with kerosene, gasoline, alcohol and other flammable materials.
- ☺ 4. The water temperature shall not exceed 55°C when washing with warm water.
- ☺ 5. The machine must away from direct sunlight or heat source just like a heater.



GROUNDING

This appliance must be grounded. In the event of malfunction or breakdown, grounding will reduce the risk of electric shock by providing a path of least resistance for electric current.

- 👉 1. This appliance is equipped with a cord having an equipment-grounding conductor and grounding plug.
- 👉 2. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.
- 👉 3. To ensure your personal safety and protect your property, please check the appliance grounded regularly.

Use precautions

CAUTION

- ☺ 1. Your washing machine is for house use. Your washing machine can only wash for machine washable fabrics. Use the washer only for its intended purpose as described in this owner's Manual. Before use, the washer must be properly installed as described in this manual.
- ☺ 2. Regularly clean the power plug to remove dust and dirt to avoid connecting failure.
- ☺ 3. To prevent personal injury or strain, wear protective gloves whenever lifting or carrying the unit.
- ☺ 4. If a drain error occurs during an operation, check if there is a draining problem. If the washer is used when it is flooded because of a draining problem, it may result in electric shock or fire due to electric leakage.
- ☺ 5. To minimize the possibility of electric shock, unplug this appliance from the power supply or disconnect the washer at the household distribution panel by removing the fuse or switching off the circuit breaker before attempting any maintenance or cleaning.
- ☺ 6. If the water supply hose comes loose from the faucet and floods the appliance, unplug the power plug. Failing to do so may result in electric shock or fire.
- ☺ 7. Store and install the washer where it will not be exposed to temperatures below freezing or exposed to outdoor weather conditions. Failure to follow this warning can cause serious leak damage.

WARNING

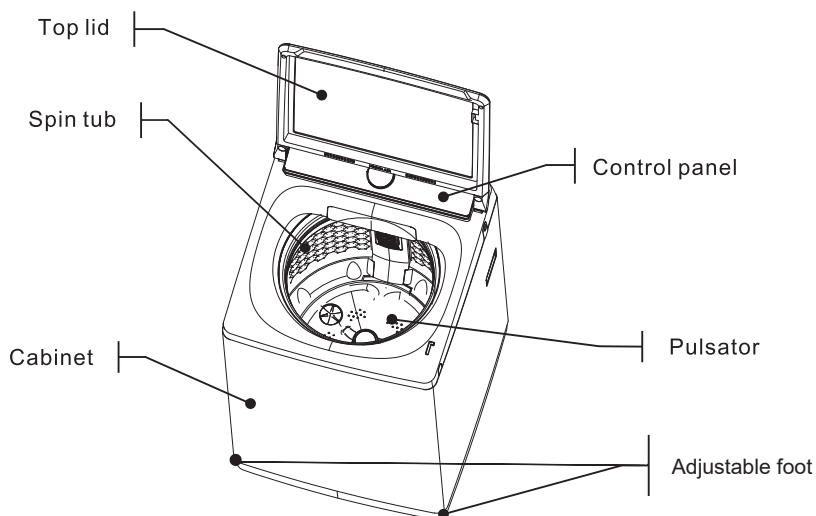
- ☹ 1. Customers are not allowed to change the power line without professional skills.
- ☹ 2. Do not leave metal objects (safety pins, hair pins, etc.) or bleach in the tub for long periods of time. This may cause the tub to rust. If rust appears on the surface of the tub, apply a neutral cleansing agent to the surface and use a sponge to clean it. Never use a metal brush.
- ☹ 3. Do not wash articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry cleaning solvents, or other flammable or explosive substances, as they give off vapors that could ignite or explode.
- ☹ 4. Do not place items exposed to cooking oil in your washer. Items contaminated with cooking oils may contribute to a chemical reaction that could cause a load to catch fire.
- ☹ 5. Please do not place on the washer burning candle, mosquito-repellent incense, cigarette and other flammable things, as well as electric stove, air heating fan and other heating sources.
- ☹ 6. Please do not insert your hand and take out clothes inside the spin barrel before it is fully stopped.
- ☹ 7. Do not use natural hand-washing soap in the washer. If it hardens and accumulates inside the washer, it may cause problems with the product, discoloration, rust, or bad odors.
- ☹ 8. Do not wash large laundry items such as bedding in the washing net. Failing to do so may result in injury due to abnormal vibrations. Place smaller items, such as lace socks and lingerie in the washing net.
- ☹ 9. Do not place any non-laundry objects, such as shoes, food waste, or animals into the washer. This can cause abnormal vibrations that can damage the washer, and, in the case of pets, cause severe injury or death.

⚠ DANGER

1. Keep laundry products out of children's reach. To prevent injury to persons, observe all warnings on product labels. Failure to comply with these warnings could result in serious injury to persons or death. If a child places a bag over their head, the child may suffocate. Do not let children or infirm persons use this washer unsupervised. Failing to do so may result in electric shock, burns or injury. Destroy the carton, plastic bag, and other packing materials after the washer is unpacked. Children might use them for play. Cartons covered with rugs, bedspreads, or plastic sheets can become airtight chambers. Failure to comply with these warnings could result in serious injury to persons or death.
2. If the appliance is flooded, cut the power immediately and Contact TCL Service. If the appliance emits a strange noise, a burning smell, or smoke, unplug the power plug immediately and contact your nearest service center. Failing to do so may result in electric shock or fire.
3. Do not attempt to repair, disassemble, or modify the appliance yourself. Do not use any fuse (such as copper, steel wire, etc.) other than the standard fuse. If you need to repair or reinstall the appliance, contact your nearest service center. Failing to do so may result in electric shock, fire, problems with the product, or injury.

Parts identification

Parts



⚠ CAUTION

Please put washing powder into the dispenser drawer directly. Be sure to use the new water hoses in the packing, do not use the old hoses from your old washing machine.

Packing list

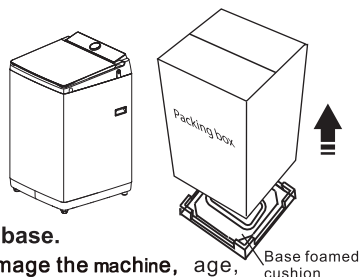
Name	Owner's Manual	Self Tapping Screw	Water inlet hose	Bottom cover
Diagram				
Quantity	1	2	2	1

Remove the package

- Remove the package from the top of the washing machine.
- Remove the machine from the foam base.

⚠ WARNING

- **Do not operate the washing machine on the foam base.**
- **Do not open the box from the top. It is very easy to damage the machine, age, and makes it difficult to remove the machine.**
- **Packaging is flammable** Do not put the package on fire place, so as to avoid injury to people and damage to property.
- **Packaging material can be dangerous for children. There is a risk of suffocation! Keep all packaging away from children. Dispose of all packaging safely.**

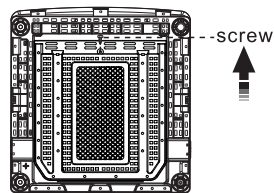


Install the bottom plate

- The one purpose of the bottom plate is to protect the personal safety of the user or the safety of the machine.
- The other purpose of the bottom plate is to block noise and give a quiet performance from the washing machine during operation.

Steps:

1. Lay the washer on its back.
2. Insert the plate in the bottom of the machine as shown in the figure.
3. Use a screwdriver to tighten the screw securing the panel to bottom of the washer.
4. Once the screw is tight, and the panel is secure return the washer to the its standing position.



⚠ CAUTION

- Using the washing machine without leveling it may result in malfunction caused by the production of excess vibration and noise.
- Use the leveling feet only for leveling the washing machine. If you raise the leveling feet unnecessarily, it may cause abnormal vibration of the washing machine.

Adjust the position

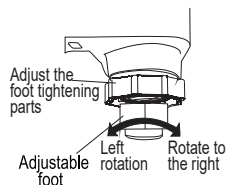
The largest allowable slope of the base of the machine is 2° .

Slanting or rough ground will result in unstable running or stoppage of the machine. Please adjust it by the following method:



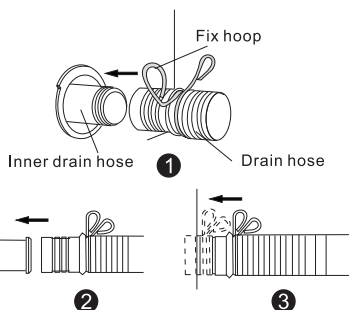
Adjust your washer by turning the front of the two leveling feet clockwise or counterclockwise as necessary.

Turn the front of right leveling feet counterclockwise to raise the washer, and clockwise to lower the washer. The washing machine has two adjustable feet.



Install the drain hose

- First install the drain hose hook on the part of outer drain hose component.
- Put the drain hose clamp on the outer drain hose, Insert the outer drain hose into the joint for it, and then clutch tightly with drain hose hoop.
- Completely slide the drain hose over the sewer.
- Fix it with the hoop. (As shown in the figure)



⚠ CAUTION

Your washing machine using the common drain system, please place the drain hose as the Figure 1.

- Drain height should be less than 10cm, otherwise it will cause poor drainage. Do not stand or squeeze the drain hose.
- If the drain hose needs to be lengthened, please purchase another drain hose. The inner diameter shall be no less than 30mm, and the length should be no less than 1.5m.

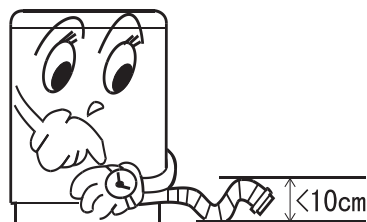


Figure 1

If you use the Upper drain system, please place the drain hose as the Figure 2. (For option)

- Ensure the drain hose is mounted at a suitable height. (Between 800~1200mm above the floor)
- Do not push it too far down the drain pipe or siphoning will occur.

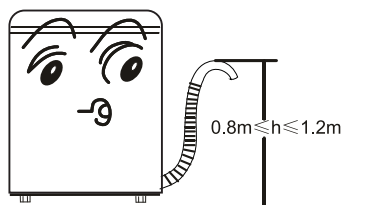


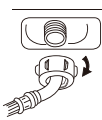
Figure 2

Install the inlet hose

The washing machine has two different kinds of the water inlet types, one is the cold water inlet valve and the other is the hot water inlet valve. If you connect to cold water only you can only use the cold water inlet valve.

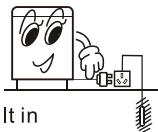
The cold water inlet valve

Your machine has the screw type hose. You can install it as the following steps.

- | | |
|---|--|
| <p>1 Check the tap mouth. Let the tap mate with the skirtlike nut of water inlet hose.</p> <p><small>Skirtlike nut</small></p>  | <p>2 Pull the skirtlike nut of one end of the water inlet hose upwards, and then screw into the tap tightly.</p>  |
| <p>3 Grasp the water inlet hose by hand and pull it downwards to see whether it is secured.</p>  | <p>4 Screw the nut on the other end of the water inlet hose into the water inlet of the washing machine to the most.</p>  |

1. Connect the water inlet hose.
2. Insert the power plug into the electrical socket.
3. Ensure the drain hose is mounted at the correct height.
4. Select a suitable location for the washer on a hard, even surface away from direct sunlight or heat sources, e.g. radiators, cooking appliances, etc.

Notice



5. Any floor unevenness may result in unstable working or abnormal noise. Please ensure the machine is level.

⚠ CAUTION

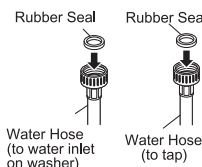
After installation water inlet hose, do not start the washing machine in haste. Open the tap to create certain water pressure in the hose to check whether there is any leakage in the connector on both ends. If the pressure is too high, please shut the tap a little to avoid water leakage.

The cold and hot water inlet valves.(For option)

If you choose the washing machine which have cold and hot water inlet valves, you can install it as the following steps.

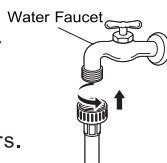
1

Inspect the threaded fitting on each hose and make sure there is a rubber seal in place in both end.



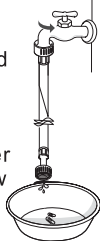
2

Connect the water supply hoses to the hot and cold water faucets tightly by hand and then tighten another 2/3 turn with pliers.



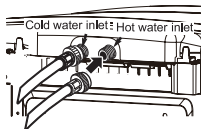
3

Always run a few liters of water through each inlet hose to flush dirt, scale and other debris out of the water lines. Doing so will help prevent future problems with clogged filter screens, and will also allow you to verify which hose is hot and which is cold.



4

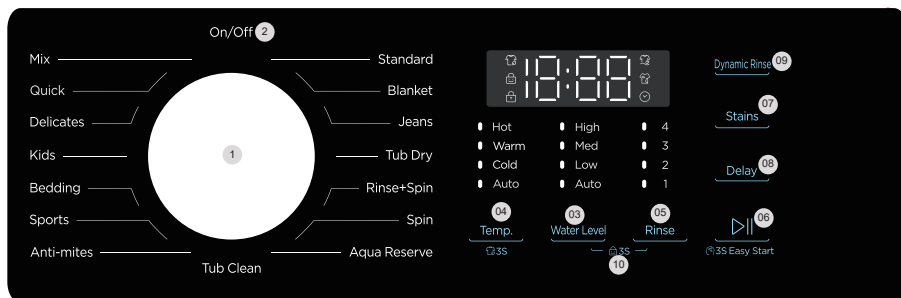
Attach the hot water line to the hot water inlet on the back of the washer. Attach the cold water line to the cold water inlet on the back of the washer. Tighten the fittings securely. Turn on both faucets all the way and check for leaks at both ends of the hoses.



⚠ WARNING

- Do not overtighten. Damage to the coupling can result.
- Do not overtighten the hoses. Overtightening can damage the valves resulting in leaking and property damage.

The operation panel



When the machine is powered on

01 Cycle Selector	Turn the dial to select a cycle.
02 Power	The knob indicates to rotate to the "On/Off" program to turn off the machine. When the machine is off, turn the knob left/right to turn on the machine.
03 Water Level	When the machine is powered on, turn the knob to the program with fuzzy logic function (the Auto light corresponding to the water level lights up), press the start/stop button, and run the fuzzy logic function. The machine will automatically detect the weight of the clothing and set the corresponding water level based on the detection results. If a program with fuzzy logic function is not selected, the fuzzy logic cannot be used, and the washing machine will display the default water level (Low, Med, High) In the machine setting state, press the Water Level button to select the water level. The corresponding water level indicator light will light up, and the fuzzy logic function will be turned off. You can choose the appropriate water level based on the amount of laundry, and the corresponding indicator light will light up, indicating the selected fuzzy logic function.
04 Temp.	When the machine is powered on, press Temp to select the water temperature. When the Auto light is on, the default water temperature is selected. When the Cold light is on, the cold water inlet valve is selected to open. When the Warm light is on, both the cold and hot water inlet valves are selected to open. When the Hot light is on, the hot water inlet valve is selected to open. Note: During the rinsing process, only the cold inlet valve is open. After selecting some programs, you can long press the Temp key to run the fresh air function. When the fresh air function is turned on, the corresponding indicator light lights up. When the fresh air function is turned off, the corresponding indicator light goes out. When the fresh air function is running, the digital display shows a scrolling light.
05 Rinse	When the machine is powered on, press the button to select the rinsing time. The indicator displays from "1" to "4". You can select the appropriate rinsing time according to your own needs, and the corresponding indicator lights up in a downward-upward cycle.
06 Start/Pause	Press to start or pause operation. Press the button once to start a cycle. To pause operation, press the button again. You may change the cycle settings and options. To resume paused operation, press the button again. Long press the "Start/Pause" key for 3 seconds, the machine will automatically run the "Easy Start" program
07 Stains	After some programs are selected, you can press the button to activate/deactivate the "Stains" function. When enabled, the indicator of "Stains" stays on, and turns off when disabled;

08 Delay	When the machine is powered on, press the button to set the scheduled washing time of clothes. Each time you press it, 1H will be added, and the cycle will be 0H-24H, until you press other function buttons or turn any program with the knob to deactivate the reservation function. If the scheduled time is set to 12 hours, the digital tube will continuously display "12H" until you press start. Once the "Start" button is pressed, the displayed value will decrease with time. When the reservation time decreases to match the remaining washing duration of the cycle, the digital display will display the remaining washing time, and the machine will run. (The end of the reservation time coincides with the end of the wash cycle. For example, if a 12H reservation is set, the wash cycle will be completed after 12 hours.)
09 Dynamic Rinse	After some programs are selected, you can press the button to activate/deactivate the "Dynamic Rinse" function. When enabled, the indicator of "Dynamic Rinse" stays on, and turns off when disabled;
10 Child lock	After the washer starts and is running, if necessary, press and hold the [Water Level&Rinse] button for more than 3 seconds to activate the "Child Lock" feature, and the buzzer will give a sound prompt. When the child lock is activated, all buttons except the power button are disabled. The buzzer will emit an invalid beep when any other button is pressed. To release: Press and hold the [Water Level&Rinse] button simultaneously for more than 3 seconds, the buzzer will give a sound prompt, the child lock will deactivate, and the button functions will be restored. The child lock will be automatically deactivated when the program is completed or if a fault alarm is given. Note: If the child lock function is enabled, an alarm will be given when the door lid is opened, and the digital display will display "CL" and "Pause" to pause program operation. After 15 seconds, the water will be automatically drained until it is completely emptied. If the door lid is closed again, the child lock must be activated before the program is completed; otherwise, it will be automatically deactivated after 10 minutes.

The door lock instructions are as follows:

1. When the door lid is locked, please do not open it forcibly (the door lid will be locked by the door lock)
2. Press the Pause button, and then open the door lid after the door lock indicator goes out. If the door lid is unlocked during laundry, stop using it immediately and ask for maintenance.

Spray rinsing introduction

- Spray rinsing refers to that during the washing and rinsing process, the inner drum rotates at a high speed in a dehydrated state, and the water in the drum is sprayed in a ring shape along the outer drum lid under the action of centrifugal force to form a special water flow washing method. Spray rinsing can effectively dissolve the laundry powder and make the detergent fully mixed; waterfall water can wet the outdoor sportswear that is easy to float on the water surface, thus the washing effect is better. Same function as waterfall wash.

Wash Cycles

Program	Properties and Uses	Program	Properties and Uses
Mix	Washing the mixed fabrics laundry.	Standard	Washing normal or big laundry.
Quick	Small load of lightly soiled laundry.	Blanket	Increased washing effects, beneficial for washing cotton-type blankets.
Delicates	For sheer fabrics, bras, lingerie, and other handwash-only fabrics. For best performance, use liquid detergent.	Jeans	Jeans-specific program.
Kids	Used for washing children's clothing.	Tub Dry	Drying the inner and outer tub to avoid the growth of mildew. No load, this program is used to clean/air dry the machine.
Bedding	This procedure is suitable for washing heavier clothes. Jeans, bedding, etc.	Rinse+Spin	Featuring an additional rinse process after applying fabric softener to the laundry.
Sports	This procedure is applicable to the cleaning of sportswear.	Spin	Featuring an additional spin process to effectively remove moisture from laundry.
Anti-mites	Special washing procedures for clothing with mite removal requirements.	Aqua Reserve	Select this wash cycle to was with a minimal amount of water.
On/Off	Select to turn On/Off the washing machine. If you turn on the washing machine and do not use it for 10 minutes it will turn off automatically.	Tub Clean	Washing machine can automatically clean the dirt on the drum during the washing. No load, this program is used to clean/air dry the machine.

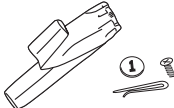
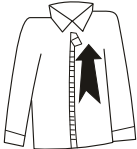
NOTE:

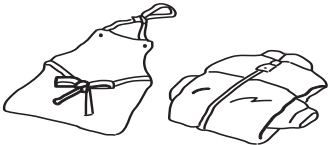
Standard programme for the Energy and Water Labelling according to
 AS/NZS 2040.1:2005 +A1:2007+A2:2009+A3:2010
 AS/NZS 2040.2:2005+A1: 2012
 AS/NZS 6400:2016+A1:2022

WA10P60G、WA10P60W

- * Standard + Warm + water level 8, is the default setting and the recommended wash programme for normally soiled 10.0kg cotton load
- ** The detergent dosage: 10. 0g/kg and anti-sudsing agent is 2g/kg.
- *** Detergent dissolvent method: Dissolve the detergent first and pour the dissolved detergent into the machine when the main wash starts.

Preparation before washing

Check if the laundry has any special washing instructions.	Dry-cleaning 	Clear the pockets. Take out loose items such as coins, sand, hairpins etc. 
Tie any long strips, fasten buttons and close zippers.		The weight of the laundry shall not exceed the rated capacity. Loosen the laundry before placing it evenly in the tub. 

When the machine is running buttons may cause noise. To reduce the noise turn clothes inside out or place them in a laundry bags. 	NOTICE - Check if the laundry is suitable for machine washing. - Divide the laundry into colour fast and non-colour fast items. - Place items that do not absorb water easily into the water by hand. - For heavily soiled items, please first remove loose dirt, then apply detergent directly to the stain before washing. - For those items that may get lint or are furry or fluffy, please turn them inside out before washing. - Do not put laundry polluted by chemicals into the washing machine.
--	--

The operation steps

1

Connect the water resource and open the faucet.

2

Connect the power.

3

Place the upper drain hose as the figure.

or: Place the drain hose as the figure.

4

Open the lid, put in clothes and suitable amount of washing power. Close the lid.

5

Select necessary procedures to personalize.

6

Press the "start/pause" button.

When the programme has finished.

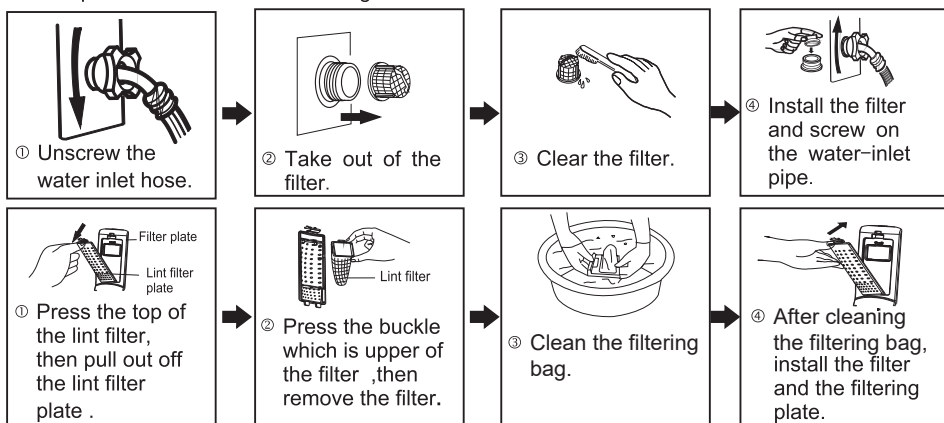
- When the machine stops, the buzzer sounds and automatically cuts off the power supply.
- Turn off the water tap.
- Pull out the power plug for safety.

⚠ WARNING

- Please check if power point has been earthed before using to guarantee your safety.
- Close the lid of the door when machine is running, otherwise, it will automatically stop working during spin process and send out warning.
- The washer will not work when the filled water does not reach the set water level.
- The selection of rinse water level: the level is equal to wash water level. When the rinse program starts, the indicator light which stands for rinse level flickers. User can select the rinse water level according to needs. Rinse level exceeds that wash level all the time. It shows the wash level if the button is not pressed.
- After pressing down [ON/OFF], if the [Start / Pause] button is not pressed, the power will be automatically cut off after 10 minutes.
- The thickness, size and type of clothes will influence the actual capacity. Be careful to only load a reasonable amount of laundry.
- It is suggested not to use high sudsing detergent. Choose a low suds or high efficiency detergent.
- To reduce the risk of fire, electric shock, or injury to persons, read and follow this entire Owner's Manual, including the Important Safety Instructions, before operating this washer.
- Unplug the washer before cleaning to avoid the risk of electric shock. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- Never use harsh chemicals, abrasive cleaners, or solvents to clean the washer. They will damage the finish.

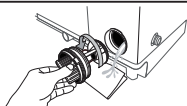
Cleaning of The lint bag and filter

The special circulation water flow is designed for this washer, thus the lint powder and lint residues will be automatically collected into the filtering bag. After application, the user shall regularly clean the filtering bag to remove the flock powder and flock residues. Detail operation methods are following.



Cleaning the pump filter

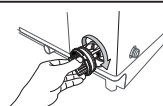
Only for the upper drain system,detail operation methods are below.Clean up every two months.



1.Place a rag or towel under the wash filter to avoid wetting the floor, and rotate the filter counterclockwise and pull it out.



2.Remove any dirt from the filter.



3.Return the filter to its place by rotating the filter clockwise until it locks into position.

Trouble shooting tips

Common occurrences

Situation	Cause
The spinning is intermittent when it starts.	Redistribute the load evenly. Close the top lid.
The wash procedure pauses.	The clothes sensor is detecting, it will add water after about 55 seconds.
Spin program is selected, but it does not start.	The program is setting the drain time ,a period of time is needed before the spin program starts.
There may be some water in the drain hose before first use.	This is the water remaining after the performance inspection tests by the factory.

※ If the machine functions abnormally, or you get any alarms, please check the below trouble shooting list. If the problem persists, please contact the TCL service department. Any an authorized service provider shall dismantle the machine.

Problem	Inspection Items	Problem	Inspection Items
Washer will not turn on.	Reset circuit breaker or replace fuse. Do not increase fuse capacity. If the problem is a circuit overload, have it corrected by a qualified electrician.	Suddenly stop working.	Has the power supply of water supply been suddenly cut? Have you pressed the "start/pause" button?
At the first time you use, the machine may have a small amount of water.	This is water that remained from the factory inspection and is normal.	No spin	The washing machine may be draining water before starting the spin.
No washing	If the power is off or the fuse is burnt out. If the power supply voltage is too low. If the water reaches to the required water level. (The machine will not work before reaching the required water level)	Noise	The machine is tilted or shaking? If the coins, zippers and other objects dropped in? Is the noise normal when the motor working?
Can not operate the buttons.	Did you use the "Child Lock" function? If you want to choose other function after power on, please press "start/pause" button firstly.	No drain or drain too slowly	Whether the drain is bent, block, freezing? Is the highest point of drain above ground 10cm?
No water flows in, or flows slowly.	If the tap is turned on, or the water supply is cut off?. If the screen inlet valve is blocked by dirt. Whether the inlet hose or tap has been frozen. If you have chosen the "Delay" function? If the "start/pause" has not been pressed?	Control panel become hot.	Electronic Components thermal effect is a normal phenomenon.
Load is too wet at the end of the cycle.	The spin effect will change due to different types of clothing.	Washing effects are not good.	Select a proper procedure. Add the proper detergent quantity according to the instructions in detergent package.
		Wash cycle time is longer than usual.	This is normal. The washer adjusts cycle time automatically to provide optimal results for the selected cycle. The time remaining shown in the display is only an estimate. Actual time may vary.

Trouble Phenomenon		Solutions
E1	No water flows in.	Check to see if the tap is turned on and make sure the water supply is not cut off. If problem continues, please contact TCL Service.
E2	The machine does not drain.	Is the water drain hose placed too high? Is the end of water drain hose blocked?
E3	The lid is not closed.	Close the lid.
E4	The water level sensor has failed.	Please contact TCL service.
E8	The machine is unbalanced.	If clothing piled up at one side of the barrel or If the machine is placed unsteadily.
CL	The child-lock alarm.	Remove the child-lock function.
E9	Communication failure between the display board and the driver board.	Please contact TCL service.
EA	Locked motor or driver board failure.	Please contact TCL service.

Trouble Phenomenon

Solutions

EP



The process of operation does not correspond to the period pointed by the knob.



Set the period selector to the period corresponding to the ongoing program.

EE



Waiting indicator for water recovery program



Press the Start/Pause button to continue the program, or wait for 20 minutes before the program continues.

E31



Door lock action failed



Check whether there is any obstruction at the door lock. If not, please contact TCL service.



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